

## November 20, 2025, E911 Committee Meeting

**DATE:** November 14, 2025  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Ryan Sommers, Fire Chief, North Lake Tahoe Fire Protection District  
Email: [rsommers@nltpd.net](mailto:rsommers@nltpd.net) Phone: (775) 831-0351  
**THROUGH:** Chris Ketrting, Deputy Fire Chief, Truckee Meadows Fire Protection District  
Email: [cketrting@tmfpd.us](mailto:cketrting@tmfpd.us) Phone: (775) 326-6000  
**SUBJECT:** REQUEST FOR APPROVAL FOR funding for the renewal of First Due software suite that will interconnect CAD data, routing for responding resources, pre-incident planning, and high-risk occupancy data management for the North Lake Tahoe Fire Protection District in an amount not to exceed \$8024.09.

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### **SUMMARY**

The North Lake Tahoe Fire Protection District is requesting funding for the renewal of software that will interconnect our CAD data to a suite of applications that will enhance the information available to responding resources.

### **BACKGROUND**

The First Due software suite is already in service for the Reno Fire Department, Sparks Fire Department and the Truckee Meadows Fire Protection District. The software increases safety for responders by linking several databases together and sending live information to responding resources. With North Lake Tahoe Fire Protection District joining the application, all County regional partners will be utilizing the same platform, therein increasing interoperability and information sharing between the jurisdictions.

First Due has held through the times and continued to grow their product. Regional partners report satisfaction with the product features including linked CAD data, response routing, pre-incident planning, and community engagement through the community connect platform. This product has enhanced emergency response with improved information sharing for responder, citizens, and businesses in our region. Currently, the North Lake Tahoe Fire Protection District seeks approval to join with our regional partners to improve upon the delivery and safety of our emergency service delivery to our community.

The attached invoice reflects the following:

\*Invoice for Software on a one-year contract (one payment): \$8,024.09

### **NRS APPLICABLE**

NRS 244A.7645 proved approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system. In addition, this funding would also be in compliance with NRS 244A7645(3).

### **PREVIOUS ACTION**

March 16, 2023, the E911 Emergency Response Advisory Committee funding for the purchase of First Due software suite that will interconnect CAD data, routing for responding resources, pre-incident planning, and high-risk occupancy data management for the North Lake Tahoe Fire Protection District in an amount not to exceed \$11,340.

September 19, 2024, the E911 Emergency Response Advisory Committee approved funding for the renewal of First Due software suite that will interconnect CAD data, routing for responding resources, pre-incident planning, and high-risk occupancy data management for the North Lake Tahoe Fire Protection District in an amount not to exceed \$9,807.00

### **FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund that receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to support the automated size-up, pre-incident planning and high-risk occupant related data management software subscription. The total cost for the annual subscription is \$8024.09.

### **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for an automated size-up, pre-incident planning, and high-risk occupant related data management software subscription for the North Lake Tahoe Fire Protection District, in an amount not to exceed \$8024.09.

### **POSSIBLE MOTION**

Motion to approve funding the purchase of First Due fire response software that will provide CAD data, routing to responding resources, pre-incident planning, and high-risk occupant related data management for the North Lake Tahoe Fire Protection District for fiscal year 2023-2024 in an amount not to exceed \$8024.09.

**North Lake Tahoe  
Fire Protection District  
866 Oriole Wy  
Incline Village, NV 89451**



*Bill To:*  
Washoe County Comptroller  
Attn: Accounts Payable  
1001 E. Ninth St Room D-200  
Reno NV 89512

**866 Oriole Way  
Incline Village, Nevada 89451  
Phone: 775-831-0351  
Fax: 775-831-2072**

[Email: aquiroz@nltfpd.net](mailto:aquiroz@nltfpd.net)

**Ryan Sommers - Fire Chief**

## Invoice 2425-06

Please reference the invoice number with your payment. Thank you.

<i>Invoice Date:</i>	<i>Invoice #:</i>	<i>Project:</i>	<i>Terms:</i>	<i>Tax ID #:</i>
<b>9/18/2024</b>	2425-06	911 Fund Reimbursement	<b>Due on Receipt</b>	<b>88-0181106</b>
<i>Date:</i>	<i>Qty</i>	<i>Description:</i>	<i>Cost</i>	<i>Total</i>
		NLTFPD First Due Fire Response Renewal		
		10/01/2024-09/30/2025		
10/1/2025	1	Occupancy Management & Pre-Incident Planning		\$ 1,429.67
10/1/2025	1	Responder		\$ 1,279.17
10/1/2025	1	CAD Integration		\$ 2,315.25
10/1/2025	1	Inspections		\$ 2,250.00
10/1/2025	1	Permitting		\$ 750.00
			<b>Balance Due</b>	<b>\$ 8,024.09</b>

GL account: 100-1220-00-560-01